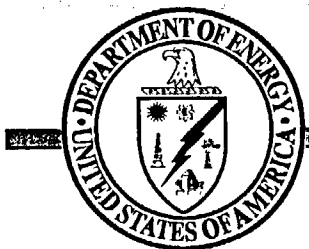


ENCLOSURE 4



U.S. Department of Energy  
Office of Civilian Radioactive Waste Management



# Performance Indicators

Presented to:

**DOE/NRC Quarterly Management Meeting**

Presented by:

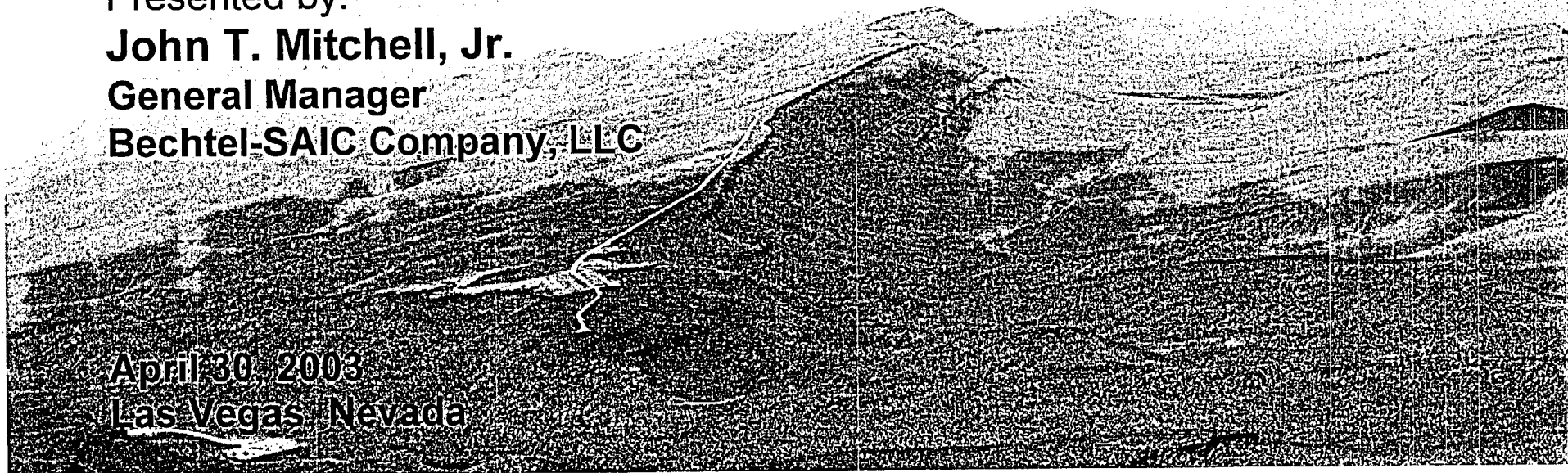
**John T. Mitchell, Jr.**

**General Manager**

**Bechtel-SAIC Company, LLC**

**April 30, 2003**

**Las Vegas, Nevada**



# Performance Indicators

- **Introduction**
  - Performance indicator philosophy
  - Current status
  - Management Improvement Initiative (MII) indicators
  - Future plans

# Performance Indicators

(Continued)

- **Performance indicator philosophy**
  - **Essential management tool**
  - **One set to communicate status**
  - **Input data must be controlled and accurate**
  - **Used to evaluate performance**
  - **Flow down to actionable levels**



# Performance Indicators

(Continued)

- **Current status**
  - Many indicators have been developed
  - Controls and standards were lacking
  - Will use many existing indicators
  - Evaluation of indicators has begun



**YUCCA MOUNTAIN PROJECT**

# Performance Indicators

(Continued)

- **MII Indicators**

- MII indicators will be used to measure performance
- May change MII indicators
- Some MII indicators indicate improved performance needed
- Example Deficiency Report closure goal is not being met
- Action plans developed



# Performance Indicators

(Continued)

- **Future plans**
  - Standards developed
  - Single department will be accountable
  - Develop new indicators
  - Hold departments accountable for performance

